TEXAS VETERANS COMMISSION | Texas Veterans Access

PARTNER & OUTREACH TOOLKIT

One profile. A simpler place to begin. Better connections to services.

Ready-to-use messaging and resources for TVC staff, partners and outreach teams.

TEXAS VETERANS ACCESS IS HERE

Texas veterans, transitioning service members, spouses and families now have a simpler way to begin connecting with participating Texas Veterans Commission services.

tva.texas.gov

SCAN TO GET STARTED

SEPTEMBER 2026

01 — TVA at a Glance

A quick reference for explaining Texas Veterans Access accurately and consistently.

Texas Veterans Access is here.
Texas Veterans Access (TVA) is a new way for Texas veterans, transitioning service members, spouses and families to begin connecting with participating Texas Veterans Commission services. Users can create one reusable profile, request a service and stay informed as their request moves forward.

LAUNCH **September 25, 2026**	**START HERE** **tva.texas.gov**	**AVAILABLE NOW** **4 TVC programs**
PROFILE **One reusable profile**	**REQUESTS** **Submit and track requests**	**GROWTH** **More services added over time**

FOUR PROGRAMS AVAILABLE AT LAUNCH

Start or grow your business **Veteran Entrepreneur Program (VEP)** Helps Texas veterans start and grow a business with one-on-one support, training and trusted resources.	**Health Care Advocacy** **Health Care Advocacy Department (HCAD)** Helps Texas veterans and families navigate VA health care, understand their rights, resolve concerns and connect to local resources.
Women Veteran Support **Women Veterans Program (WVP)** Helps Texas women veterans and their families understand and access benefits and services by connecting them to the right support.	**Mental Health Support** **Veterans Mental Health Department (VMHD)** Connects Texas veterans, service members and their families with training, peer support and referrals to competent mental health services statewide.

Additional TVC programs will be added as Texas Veterans Access grows. Existing TVC service options remain available, including for programs not yet available through TVA.

02 — How TVA Works

Simple language partners and staff can use when walking someone through the TVA platform.

STEP 1	STEP 2	STEP 3
Submit a program or service request	**Request is reviewed by the correct team**	**Assigned program team responds**
Choose a participating TVC program and submit a request for assistance.	The request is routed for review by the participating program.	The program team follows up with the user about the request and next steps.

Texas Veterans Access support request platform | tva.texas.gov

IMPORTANT DISTINCTION

TVC is a Texas state agency, not the U.S. Department of Veterans Affairs. Texas Veterans Access helps users connect with participating TVC services and navigate Texas and VA-related resources.

03 — Key Messages & Talking Points

Keep messaging simple and veteran focused. When sharing TVA, use the approved language, graphics and materials provided in this toolkit.

One reusable profile.
Users can create one profile, request a service and stay informed as the request moves forward.

Four programs now. More to come.
TVA begins with Health Care Advocacy, Women Veterans, Veteran Entrepreneur and Veterans Mental Health, with additional services to be added over time.

TVA adds another way to connect.
Existing TVC service options remain available, including for programs not yet available through TVA.

Built around the service journey.
The portal helps users submit a request, route it to the right participating team and see applicable updates and next steps after sign-in.

30-SECOND ELEVATOR PITCH

Texas Veterans Access is a new way for Texas veterans, transitioning service members, spouses and families to begin connecting with participating Texas Veterans Commission services. Users can create one reusable profile, request a service and stay informed as the request moves forward. TVA begins with four TVC programs, with more services to be added over time.

SHORT PARTNER DESCRIPTION

Texas Veterans Access (TVA) provides a simpler starting point for connecting with participating Texas Veterans Commission services. Learn more and get started at tva.texas.gov.

04 — Approved Social Copy

Ready-to-use copy for Facebook, Instagram, LinkedIn and X. Copy can be adapted to fit the platform while preserving the approved message.

POST 1 | LAUNCH

Texas Veterans Access is here.

Texas veterans, transitioning service members, spouses and families now have a simpler way to begin connecting with participating Texas Veterans Commission services.

Create one reusable profile. Request a service. Stay informed as your request moves forward.

Texas Veterans Access begins with four TVC programs, with more services to be added over time.

Learn more and get started: tva.texas.gov

POST 2 | HOW TVA WORKS

One profile. A simpler place to begin. Better connections to services.

Texas Veterans Access provides a new way to connect with participating Texas Veterans Commission programs.

1. Create your profile — Set up a secure, reusable profile.
2. Request a service — Submit a request to a participating TVC program.
3. Stay informed — Get updates as your request moves forward.

Get started: tva.texas.gov

POST 3 | FOUR PROGRAMS AVAILABLE NOW

Texas Veterans Access is starting with four Texas Veterans Commission programs:

- Health Care Advocacy Department
- Women Veterans Program
- Veteran Entrepreneur Program
- Veterans Mental Health Department

Additional TVC programs will be added as Texas Veterans Access grows.

Existing TVC service options remain available, including for programs not yet available through TVA.

See what's available: tva.texas.gov

POST 4 | WHO TVA SERVES

Veterans. Transitioning service members. Spouses. Families.

Texas Veterans Access is designed to provide a simpler starting point for connecting with participating Texas Veterans Commission services.

Whether you're looking for support now or preparing for what comes next, TVA can help you begin in one place.

One profile. A simpler place to begin.

Learn more: tva.texas.gov

05 — Approved Social Graphics

For use upon initial launch.

06 — Frequently Asked Questions

Suggested FAQ language for partner toolkits, websites, handouts and outreach conversations.

What is Texas Veterans Access?

Texas Veterans Access (TVA) is a Texas Veterans Commission digital service platform that provides a simpler starting point for connecting with participating TVC services.

Who is TVA for?

TVA is designed to help Texas veterans, transitioning service members, spouses and families begin connecting with participating TVC services. Eligibility and available support vary by program.

How do I get started?

Visit tva.texas.gov and select Get started or sign in with TxT. From there, you can create or use your profile and submit a request to a participating program.

What programs are available through TVA now?

TVA begins with the Health Care Advocacy Department, Women Veterans Program, Veteran Entrepreneur Program and Veterans Mental Health Department.

What can I do after I sign in?

You can submit a program or service request and view applicable statuses, updates, assigned contacts or next steps as your request moves forward.

Will more TVC programs be added?

Yes. Additional TVC programs and services will be added over time as Texas Veterans Access grows.

What if the TVC service I need is not yet available through TVA?

Existing TVC service options remain available, including for programs not yet available through TVA.

Is TVA part of the U.S. Department of Veterans Affairs?

No. The Texas Veterans Commission is a Texas state agency, not the U.S. Department of Veterans Affairs. TVC helps veterans and families navigate Texas and VA-related resources.

Is TVA for an immediate mental health crisis?

For immediate crisis support, call 988 and press 1 for the Veterans Crisis Line, or text 838255. Texas Veterans Access can be used to request participating TVC services, but it is not an emergency response service.

07 — Partner-Ready Outreach & Contacts

Use these items to make it easy for partner organizations and field teams to share TVA consistently.

SUGGESTED NEWSLETTER / EMAIL BLURB

Texas Veterans Access is here.
Texas veterans, transitioning service members, spouses and families now have a simpler way to begin connecting with participating Texas Veterans Commission services. Create one reusable profile, request a service and stay informed as your request moves forward. Texas Veterans Access begins with four TVC programs, with more services to be added over time. Learn more and get started at tva.texas.gov.

TOOLKIT ASSETS

- Approved Texas Veterans Access logo and Texas Veterans Commission logos
- Direct URL: tva.texas.gov
- QR code linking directly to Texas Veterans Access
- Approved social media copy for launch, how TVA works, available programs and key audiences
- FAQ language for websites, handouts and outreach conversations
- TVA demo video (approximately 3 minutes)
- TVA flyer, fact sheet and news release also available

BRAND USE

Use the supplied TVA and TVC logo files without stretching, recoloring or altering their proportions. Use Texas Veterans Access as the full name on first reference; TVA may be used after that.

tva.texas.gov

SCAN TO VISIT TVA

TVC COMMUNICATIONS & OUTREACH CONTACTS

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TEXAS VETERANS COMMISSION
"Helping Veterans Starts Here"