



**Texas Veterans Commission  
Internal Audit Services**

**FY 2019 Annual Internal Audit  
Report**



**McCONNELL & JONES LLP**  
CERTIFIED PUBLIC ACCOUNTANTS

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November 14, 2019

The Honorable Greg Abbott, Governor  
Members of the Legislative Budget Board  
Members of the Sunset Advisory Commission  
Internal Audit Coordinator, State Auditor's Office

Dear Ladies and Gentlemen:

Attached is the fiscal year 2019 Annual Internal Audit Report for the Texas Veterans Commission (TVC). This Annual Internal Audit Report was presented to the TVC governing board on November 14, 2019 and is submitted in accordance with the Texas Internal Auditing Act requirement.

The Texas Internal Auditing Act requires agencies to file an annual report on their internal audit activities and the internal audit reports prepared for governing boards. The purpose of the Annual Internal Audit Report is to provide information on the assurance services, consulting services, and other activities of the internal audit function. In addition, the Annual Internal Audit Report assists oversight agencies in their planning and coordination efforts.

McConnell & Jones LLP (MJ) was engaged on September 1, 2017 to provide internal audit services to the TVC in accordance with The Texas Internal Auditing Act. Pursuant to the Request for Proposals (RFP) issued June 1, 2017, MJ submits this Annual Internal Audit Report for fiscal year 2019 on behalf of the Texas Veterans Commission.

Please contact Odysseus Lanier at 713.968.1603 or Thomas Palladino at 512.463.6564 if you should have any questions about this Annual Internal Audit Report.

Sincerely,

Odysseus Lanier, CPA  
Partner

## I. COMPLIANCE WITH TEXAS GOVERNMENT CODE, SECTION 2102.015: POSTING THE AUDIT PLAN AND ANNUAL REPORT ON THE INTERNET

Texas Government Code, Section 2102.015, requires state agencies and institutions of higher education to post agency internal audit plans and internal audit annual reports to the agency’s internet website within 30 days of approval. Texas Government Code, Section 2102.015, also requires agencies to update the posting on the website to include a detailed summary of any weaknesses, deficiencies, wrongdoings, or other concerns raised by the audit plan or annual report and include a summary of the actions taken by the agency to address the issues raised.

In accordance with requirements of Texas Government Code, Section 2102.015, McConnell & Jones LLP (MJ) will ensure the required internal audit plan, internal audit annual report and any other required internal audit information is provided to the Texas Veterans Commission (TVC) for posting to their website.

## II. FISCAL YEAR 2019 INTERNAL AUDIT PLAN STATUS

The fiscal year 2019 Annual Internal Audit Plan was prepared and completed by McConnell & Jones LLP based on a comprehensive risk assessment and approved by TVC’s commissioners. The table below reflects the approved audit plan status as of August 31, 2019.

**Fiscal Year 2019 Internal Audit Plan Status**

#	Description	Report Number	Report Date	Report Title	Audit Status
1	Health Care Advocacy Program	19-002	April 4, 2019	Veteran’s Claim Representation and Counseling Processing	Completed
2	CAPPS HR Access Controls	19-001	August 31, 2019	CAPPS HR Access Controls	Completed
3	Follow-Up on Open Audit Findings	N/A	N/A	N/A	Follow-Up was on-going. TVC is in process of implementing prior audit recommendations.
4	Update Annual Risk Assessment & Audit Plan	N/A	N/A	N/A	Completed
5	Annual Audit Report	N/A	N/A	N/A	Completed
6	Audit Communications, Project Management	N/A	N/A	N/A	On-going

**Deviation from FY 2019 Plan:**


MJ completed the approved fiscal year 2019 Annual Internal Audit Plan as approved without deviations.

**III. CONSULTING SERVICES AND NON-AUDIT SERVICES COMPLETED**

Internal audit did not provide any consulting and advisory engagements during fiscal year 2019.

**IV. EXTERNAL QUALITY ASSURANCE REVIEW (PEER REVIEW)**

MJ has been a member of the AICPA since 1987 and is subject to the AICPA's peer review process every three years. Our commitment to quality is underscored by the fact that, in our four most recent peer reviews, we have consistently received an unqualified opinion in external peer review reports on the quality of our accounting and auditing practice by the AICPA. After a thorough review of our procedures and work practices, which include reviews of our nonprofit, governmental, and commercial engagements, the reviewers concluded that MJ complies with the stringent quality control standards established by the American Institute of Certified Public Accountants. We provide a copy of our most recent peer review letter below.



Your Vision Our Focus

**Report on the Firm's System of Quality Control**

January 31, 2018

To the Partners of  
**McConnell & Jones, LLP**  
and the National Peer Review Committee

We have reviewed the system of quality control for the accounting and auditing practice of **McConnell & Jones, LLP** (the Firm), applicable to engagements not subject to PCAOB permanent inspection, in effect for the year ended June 30, 2017. Our peer review was conducted in accordance with the Standards for Performing and Reporting on Peer Reviews established by the Peer Review Board of the American Institute of Certified Public Accountants (Standards).

A summary of the nature, objectives, scope, limitations of, and the procedures performed in a System Review as described in the Standards may be found at [www.aicpa.org/prsummary](http://www.aicpa.org/prsummary). The summary also includes an explanation of how engagements identified as not performed or reported in conformity with applicable professional standards, if any, are evaluated by a peer reviewer to determine a peer review rating.

**Firm's Responsibility**

The Firm is responsible for designing a system of quality control and complying with it to provide the Firm with reasonable assurance of performing and reporting in conformity with applicable professional standards in all material respects. The Firm is also responsible for evaluating actions to promptly remediate engagements deemed as not performed or reported in conformity with professional standards, when appropriate, and for remediating weaknesses in its system of quality control, if any.

**Peer Reviewer's Responsibility**


Our responsibility is to express an opinion on the design of the system of quality control and the Firm's compliance therewith based on our review.

**Required Selections and Considerations**

Engagements selected for review included engagements performed under Government Auditing Standards, including a compliance audit under the Single Audit Act; audits of employee benefit plans and an audit of a non-carrying broker-dealer.

As a part of our peer review, we considered reviews by regulatory entities as communicated by the Firm, if applicable, in determining the nature and extent of our procedures.

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INTERNATIONAL ASSOCIATION OF ACCOUNTANTS AND AUDITORS

**Opinion**

In our opinion, the system of quality control for the accounting and auditing practice of **McConnell & Jones, LLP**, applicable to engagements not subject to PCAOB permanent inspection, in effect for the year ended June 30, 2017, has been suitably designed and complied with to provide the Firm with reasonable assurance of performing and reporting in conformity with applicable professional standards in all material respects. Firms can receive a rating of *pass*, *pass with deficiency(ies)*, or *fail*. **McConnell & Jones, LLP** has received a peer review rating of *pass*.

*Turner, Stone & Company, LLP*

Turner, Stone & Company, L.L.P.

## V. INTERNAL AUDIT PLAN FISCAL YEAR 2020

MJ developed the fiscal year 2020 Annual Internal Audit Plan based on results of a risk assessment. The risk assessment included reviewing the agency's strategic plan, the Legislative Appropriations Request, and policies and procedures; analyzing the agency's financial reports; and conducting discussions with management. Our assessment evaluated risk exposures relating to TVC's governance, operations, and information systems regarding the reliability and integrity of financial and operational information; effectiveness and efficiency of operations; safeguarding of assets; and compliance with laws, regulations, and contracts.

MJ will conduct two audits, update the risk assessment, conduct prior audit finding follow-up activities, prepare the Fiscal Year 2021 Annual Internal Audit Plan and prepare the Fiscal Year 2020 Annual Internal Audit Report in accordance with the Texas Internal Auditing Act. These activities are estimated to

require **350 hours**. The approved fiscal year 2020 Annual Internal Audit Plan which provides planned audits, timing and estimated hours are summarized in the table below.

**Fiscal Year 2020 Annual Audit Plan Activities**

Audit Activity #	Description	Risk Rating	Estimated Timing	Estimated Hours
1	Veterans Education Program	High	Nov. 2019 – Dec. 2019	121
2	Fund for Veteran’s Assistance	High	Feb. 2020 – Mar. 2020	148
3	Follow-Up on Open Audit Findings	Compliance	Mar.2020 – Apr. 2020	48
4	Annual Internal Audit Plan	Compliance	June 2020	21
5	Annual Internal Audit Report	Compliance	July2020	6
6	Audit Communications, Committee Meetings, Project Management	N/A	Ongoing	6
	<b>Total Hours</b>			<b>350</b>
	<b>Total Fees</b>			<b>\$45,520</b>

**EXTERNAL AUDIT SERVICES PROCURED IN FISCAL YEAR 2019**

External audit services procured in fiscal year 2019 consisted of the internal audit function.

**VI. REPORTING SUSPECTED FRAUD AND ABUSE**

The Texas Veterans Commission has implemented measures to comply with Article IX, Section 7.10, the General Appropriations Act (81st Legislature) and Texas Government Code, Section 321.022. These measures include, but are not limited to, the following:

The Texas Veterans Commission includes a link named Report Fraud that links to the State Auditor’s Office (SAO) website for fraud reporting at the footer of the TVC’s website. In addition, information on reporting suspected fraud to the State Auditor is included in the agency’s policies and procedures.

## VII. SIGNIFICANT INTERIM CHANGES

Interim changes to the Annual Internal Audit Plan may occur from time to time due to changes in management direction, objectives, business risks, timing of initiatives, and staff availability. In accordance with IIA Performance Standard 2020, MJ will communicate any significant changes of the audit plan to TVC's commissioners for review and approval. Notification of significant changes to the Internal Audit Plan approved by the commissioners will be submitted to the State Auditor's Office (SAO).

This fiscal year 2019 Annual Internal Audit Report was presented to the Texas Veterans Commissions' commissioners on November 14, 2019.