

 **TEXAS VETERANS COMMISSION**  
*Helping Veterans Start Here*



<http://www.defense.gov/photos>

**Partnering for  
Priority of Service for Veterans**

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**Learning Objectives**

1. To be able to define and apply 'priority of service' to given situations.
2. To be able to define 'covered persons' and eligibility criterion for those persons.
3. To know how priority of service is implemented within the American Job Centers (Workforce Solution Centers).
4. To know of the monitoring processes.

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**Background**

**Jobs for Veterans Act (JVA)**

- Priority of Service for Veterans
- Priority of Service for Eligible Spouses
- Priority given for:
  - Workforce preparation or development
  - Delivery of service



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Goal

Work with partners to

- Develop and implement effective strategies
- Ensure all Veterans and eligible spouses receive services and precedence

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Priority of Service

It Is	It is not
<ul style="list-style-type: none"><li>• Identification of covered persons</li><li>• Providing services first and by the next available staff member</li><li>• Providing first access to job postings and services</li><li>• Receiving follow-up to services received.</li></ul>	<ul style="list-style-type: none"><li>• Immediate referral to JVSG staff</li><li>• Providing services first only when money is available</li><li>• Simply notifying job seekers of available of services and precedence.</li></ul>

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Quiz Review

**What are the answers?**

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## Who is a Veteran?

**Sister    Brother**  
**Father    Mother**  
**Aunt     Uncle**  
**Cousin   Friend**



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## Two Definitions

38 U.S.C. 101(2)	Jobs for Veterans State Grant
<ul style="list-style-type: none"><li>Served at least <b>one day</b></li><li>In active military, naval or air service, and</li><li>Discharged or released under conditions other than dishonorable.</li></ul>	<ul style="list-style-type: none"><li>Served at least <b>181 days</b></li><li>In active military, naval or air service, and</li><li>Discharged or released therefrom with other than a dishonorable discharge, or</li><li>Discharged or released from active duty because of service-connected disability.</li><li>Member of reserve component ordered to active duty by President, SecDef or designated authority; served on active duty during war/campaign/expedition for which campaign badge was authorized, and</li><li>Discharged or released from active duty with other than dishonorable discharge.</li></ul>

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## Eligible Spouses

Spouse of:

- Veteran who died of service connected disability.
- Any member of Armed Forces serving on active duty who, at the time of application for the priority, was listed for a total or more than 90 days as:
  - Missing in action,
  - Captured in the line of duty by hostile forces, or
  - Forcibly detained or interned in the line of duty by a foreign government or power.
- Veteran with *total* disability rating resulting from service-connected disability, as evaluated by the Veterans Administration.
- Veteran who died while a disability was in existence.

**Eligibility derived from living Veteran. Spouse would lose eligibility upon divorce or if the Veteran were to receive a revised disability rating.**

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## Implementation

- Notification
  - Flyers/Brochures
  - Posters in Reception
  - Website Notifications
- Identification
  - Self-identification
  - Targeted Groups/Outreach
- Referral/Placement
  - Based on program eligibility criteria
  - Based on services provided

**Identifying Veterans in Work in Texas**

Veterans may be eligible for DVOP Services, dependent upon SBEs and additional population criteria. 

Veterans eligible for Priority of Service, but not necessarily DVOP-funded services. 

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## Examples at Work

- Notification
  - Priority of Service information provided at time of Work in Texas Registration.
  - Priority of Service information provided at front desk.
- Identification
  - Self-identification at reception desk.
  - Self-identification at time of Work in Texas registration.
- Referral/Placement
  - Two-day Veterans preference hold on all job postings in Work in Texas.
  - Placement in training course, or head-of-line on waiting lists.

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## Partners

Veterans Employment Staff **supplement** (not supplant) the duties of the American Job Center Staff.

Simply referring Veterans and eligible spouses to Veterans Employment Staff does not meet the priority of service requirement.



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## Verifying Veteran Status

Program staff **shall not require verification** of Veteran status or eligible spouse status at point of entry.

Program staff can require verification upon eligibility determination, when that determination is

**Required by the specific program itself, and**

- Eligibility determination is made after point of entry
- Eligibility determination is made concurrently with point of entry

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## Eligibility Criteria

- Identifies basic conditions for participation
- Applies to all participants
- Veterans & Eligible Spouses must meet initial criteria prior to priority of service entitlement

**Example:**  
Senior Community Service Employment Program (SCSEP)

- Age (55 or older)
- Resident
- Low-income
- Not Job-Ready

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## Programs with Eligibility Criteria

### Low Income Calculations

The following pay and allowances are exempt from WIOA calculations:

- Service-connected disability or death compensation
- Dependency and indemnity compensation for death
- Educational Assistance Programs

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Monitoring

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Department of Labor

- Evaluates each workforce center
- Compares number of job referrals and services provided to Veteran and Non-Veteran clients
- Requires corrective action plans as appropriate

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Scenarios

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- Read the scenario presented
- Determine whether
  - These veterans entitled to priority of service
  - If so, did they receive priority of service, and
  - Other factors that should be considered.

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***Your Contact Information***

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### References

- Jobs for Veterans Act –2002
- TEGL 05-03 –2003
- P.L. 109-461 –2006
- Veterans Program Letter VPL NO.07-09
- Texas Workforce Letter WD 04-09 Change (3) (1/20/2010)
- Texas Workforce Letter WD 35-11 (11/3/2011)
- Texas Workforce Letter WD 22-14 (1/23/2015)

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